



# ANNUAL REPORT 2025

<b>House of John</b>		
Tel: (315) 462-5646 Email: <a href="mailto:house@houseofjohn.org">house@houseofjohn.org</a>	14 Spring Street Clifton Springs, NY 14432	Website: <a href="http://houseofjohn.org">houseofjohn.org</a>



## Our Mission

We open our house, our hearts and our hands to those who need physical care, emotional support and spiritual sustenance as they approach the end of their lives. We feel blessed to share the journey and we are privileged to be present with the family and loved ones during bereavement.

### ***A family member wrote:***

*"We are so grateful for the exceptional care and compassion you provided to our mother. From the moment we arrived, we were met with warmth and understanding. Every team member went above and beyond to ensure Mom felt safe, comfortable, and cherished. The personalized attention and genuine empathy made a world of difference and brought our family immense comfort."*

## Resident Information

Our mission begins with the referral process. In 2025, we received 163 referrals from area hospitals, nursing homes, families, and Hospice Home Care agencies. Every referral is personally reviewed by our Executive Director, followed by in-person visits from the Director and Care Coordinator. These visits are vital; they allow us to build rapport, explain our philosophy of care, and ease the transition of residents and families during a difficult time.

Throughout 2025, The House of John supported **26 residents** and their families with compassionate end-of-life care, totaling **302 resident days**. This reflects an increase in both the number of residents served and **61 additional resident days** compared to the previous year. To better meet community needs, we began accepting two residents at a time on a case-by-case basis and cared for two residents simultaneously on eight occasions. Our care reached neighbors across Ontario, Monroe, Seneca, and Wayne counties.

In 2025, the **average length of stay was 12 days**, ranging from 1 to 50 days. The **average resident age was 83**, with ages spanning from 57 to 101. Cancer remained the primary diagnosis for 77% of residents, with others facing end-stage heart failure or other cardiovascular disease, COPD, or end-stage kidney disease. Admissions remain focused on those with the most urgent needs and the fewest available resources for care.

## Staff and Volunteers

The House of John's mission is sustained each day by the collaboration of a devoted team of staff and volunteers. Our five staff members offered consistent, compassionate support throughout 2025. We were grateful to welcome eleven new volunteers into our training program, with eight of the group becoming regular contributors to resident care. One new volunteer has also become a per diem overnight staff member and one also serves as a weekend On-Call nurse.

To keep all volunteers informed and well prepared, four annual update sessions were held in June, with each volunteer required to attend one session. The in-services reviewed policies, the importance of resident confidentiality, equipment updates, emergency procedures, and other essential household matters. Together, our volunteers contributed an extraordinary **4,195 hours** this year, a testament to their generosity and commitment.

Our Volunteer Recognition Dinner on May 28 at Warfield's Restaurant brought together 38 volunteers, Board members, and staff for an evening of gratitude and celebration. Four volunteers were honored for a combined 90 years of service, including one who has shared her time, compassion, and love with our residents for an inspiring 30 years.

"Coffee Hour," created in 2023 to help volunteers connect and welcome new team members, was held twice in 2025. One gathering was facilitated by a hospice physician from UR Medicine Hospice & Palliative Care who offered valuable education on terminal agitation and restlessness. With approximately 70% of volunteer and staff members attending, it was our most well-attended Coffee Hour to date.

## Fundraising Events

As you may know, House of John provides all care to residents and families free of charge. We are not reimbursed by any insurance company or agency. Our mission is supported solely by donations, memorials and fundraising. To that end, three fundraisers were held in 2025.

The **House of John Golf Tournament** was held on June 23rd at Clifton Springs Country Club and made over \$40,000 last year. Many of the same golfers participate in this popular fundraiser year after year.

*Thank you to the Clifton Springs Country Club  
and all golfers, sponsors and donors that  
supported the golf tournament!*

**Please consider golfing or donating to the annual golf tournament in 2026! There's room for additional golf teams and we're always looking for more sponsors/donors!**



The **Winemaker's Dinner** was held on October 18<sup>th</sup> at Warfield's Restaurant and featured delicious pairings of Italian cuisine and wines.

*Thank you to all at Warfield's Restaurant for the continued support to House of John!*



The **Annual Appeal** is typically the most successful HOJ fundraiser and that was certainly the case in 2025, with over \$114,000 in contributions received. That success is attributed to the House of John family of staff and volunteers who strive to provide comfort and dignity to residents and their loved ones in a peaceful, supportive environment.

## House Updates

As with all homes, repairs, replacements and renovations need to occur from time to time. In August 2025, the air conditioning system needed replacing and in December a new furnace was installed.

## Community Outreach

The HOJ director and volunteer care coordinator were invited, for the 6<sup>th</sup> year, to do a presentation for the Excel nursing PCT interns at Clifton Springs Hospital. The presentation included general information about comfort care homes, the referral and admission process at HOJ, our focus on “Living” life to the fullest until the end, and the role of volunteers. As a direct result of the presentation, one of the attendees submitted a HOJ volunteer application a few days later and is now a regular volunteer and per diem overnight caregiver.

HOJ was the clinical site for 2 different groups of junior level nursing students from St. John Fisher University in 2025. The House also hosted a Finger Lakes Community College Human Services student intern for the first time, who volunteered for over 90 hrs. and a Keuka College nursing student who completed 120 hrs. as Field Period.

The Director also attended two local Chamber of Commerce “Mixers” in 2025, including the event sponsored by the FLX Chamber, to network with staff from other non-profit organizations and increase HOJ visibility in the Finger Lakes area.

## **Recruiting new volunteers**

Adding caregiver volunteers is ongoing. Staff, volunteers, and members of the board of directors are encouraged to use social media to reach out to their contacts as well as to share the mission of the HOJ with family, friends, and co-workers.

The Executive Director and Volunteer Care Coordinator are always happy to speak to community groups to share the history of the HOJ, discuss end-of-life care and explain the important role that volunteers play.

**Please “Like” the HOJ Facebook page:**

**<https://www.facebook.com/people/House-of-John/100064542258136/>**

We invite you to check out our website: **<https://www.houseofjohn.org/about.html>**, where you can view pictures and a short video (on the “About Us” page below “Our Story”), learn about upcoming events, make a donation, and download a Volunteer Application.